



Terms and Conditions

Purpose

Learning-To-Learn CIC ("the Organisation") is a partnership-led Community Interest Company committed to building trusted pathways between education, employability and community participation.

Through collaboration with universities, employers, local authorities, charities, social enterprises and community organisations, we seek to create opportunities that support inclusion, capability development and sustainable community outcomes.

Our Commitment

Learning-To-Learn CIC is committed to responsible governance, transparency and trusted partnership working. These Terms and Conditions support the safe, fair and appropriate use of our website, programmes, events and partnership activities.

Acceptance of These Terms

By accessing this website, submitting an enquiry, participating in an event, engaging with a partnership initiative, or using any services provided by Learning-To-Learn CIC, you agree to be bound by these Terms and Conditions.

Purpose of the Website

This website provides information about Learning-To-Learn CIC, including:

- our mission, activities and programmes
- education, employability and community participation initiatives
- programmes, events and partnership activities
- opportunities for partnership and engagement



The content is provided for general information and engagement purposes only.

Information and Participation Guidance

Learning-To-Learn CIC facilitates programmes, partnership initiatives, community engagement activities and capability-development opportunities.

Information provided through our website, events and activities is intended for educational, informational and community-engagement purposes only.

Programme Registration and Participation

Where you register for an event, programme, workshop, consultation or partnership activity:

- places may be limited and allocated on a first-come, first-served basis
- confirmation will be provided by email
- we reserve the right to amend content, format, dates or delivery method where necessary

We may refuse or withdraw participation where behaviour is disruptive, unsafe, discriminatory or inconsistent with our values.

Fees, Payments and Refunds

Learning-To-Learn CIC may charge fees for certain programmes, events, workshops, consultancy services, partnership activities or other initiatives.

Details of any fees, payment arrangements, cancellation terms and refund conditions will be clearly communicated at the point of registration, booking or agreement.

Unless otherwise stated:

- fees are generally non-refundable once an activity, programme or service has commenced;



- refunds will not normally be provided for non-attendance or missed participation;
- requests for substitutions, transfers or exceptional refunds may be considered at the Organisation's discretion;
- where Learning-To-Learn CIC cancels an activity, an alternative arrangement or refund may be offered where appropriate.

Intellectual Property

All content on this website, including text, graphics, branding, publications, downloadable resources and other materials, remains the intellectual property of Learning-To-Learn CIC unless otherwise stated.

You may:

- View and download content for personal, educational or non-commercial use.

You may not:

- Copy, reproduce, distribute, adapt or modify content without prior written permission.

User Conduct

When using this website or engaging with our services, you agree not to:

- misuse the website or attempt unauthorised access
- upload harmful or malicious content
- engage in abusive, discriminatory or unlawful behaviour
- misrepresent your identity or affiliation

We reserve the right to suspend or restrict access where these standards are breached.

Community Standards

Learning-To-Learn CIC promotes safeguarding, equality, diversity, inclusion and respectful participation.



Users, participants, volunteers and partners are expected to behave in a manner consistent with these principles and contribute to safe, welcoming and inclusive environments.

Safeguarding and Inclusion

We are committed to safeguarding, equality, diversity and inclusion.

Any concerns relating to safeguarding, wellbeing or inappropriate conduct should be reported to us promptly using the contact details below.

Data Protection and Privacy

We process personal data in accordance with UK data-protection legislation, including the UK GDPR and Data Protection Act 2018.

For details on how we collect, store and use personal data, please refer to our Privacy Policy.

Third-Party Links

This website may contain links to third-party websites for information or convenience.

We do not control and are not responsible for the content or practices of external websites.

Limitation of Liability

To the fullest extent permitted by law, Learning-To-Learn CIC shall not be liable for:

- any loss or damage arising from reliance on website content
- indirect or consequential loss
- technical issues, interruptions or errors



Nothing in these Terms limits liability for death or personal injury caused by negligence, fraud, or any liability that cannot be excluded under law.

Changes to These Terms

We may update these Terms & Conditions from time to time.

The most current version will always be published on this website.

Continued use of the website constitutes acceptance of any updated terms.

Governing Law

These Terms & Conditions are governed by and construed in accordance with the laws of England and Wales.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Contact Us

If you have any questions about these Terms & Conditions, please contact:

Legal name: Learning-To-Learn CIC

General enquiries: info@learning-to-learn.co.uk

Website: www.learning-to-learn.co.uk

Document Control

Policy Title: Terms and Conditions

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